

Training, Development and Qualification

Certified Director of Quality and Improvement™

Learning Objective

This action learning programme has been developed specifically to equip candidates with the knowledge, information and skills to prepare and capacitate them to perform their roles competently and to the required standards of fiduciary care and responsibility.

Learning Outcomes

Learners will emerge from the programme equipped with knowledge and skill sets to understand corporate governance and the requirements of and how to direct and lead their organizations towards achieving and sustaining high performance in quality based on maturity.

Delivery method

The learning is delivered virtually.

Some of the topics to be covered during the learning programme include:

Modules	Objective and some key topics
Module 1 Corporate governance	This module will expose candidates to essential aspects of corporate governance such as: <ul style="list-style-type: none">○ Roles, composition and fiduciary duties of governing bodies and members○ Corporate governance lessons learnt○ Future trends and developments in corporate governance
Module 2 Leading and directing Total Quality Maturity™	This module will expose candidates to all aspects of Total Quality Maturity™, and equip them with the insights, knowledge and resources on key aspects such as: <ul style="list-style-type: none">○ Total Quality Maturity™○ Total Quality Maturity Risk™○ The Director of Quality and Improvement's role and duties○ Quality and Improvement governance○ Current developments & initiatives to entrench quality and improvement globally,○ Practical exercise, site visit,○ Continuing professional development

Certification

Learners who successfully complete all the prescribed modules and the evaluation at the end of the course will receive a certificate as Director of Quality and Improvement.

Continuing Professional Development (CPD) in the Quality and Improvement field

By undertaking and completing specified activities successfully beyond the initial certification, and by satisfying criteria which will be explained in more detail during the training course, candidates will become eligible, in line with the future membership rules, to be awarded with the next higher status of membership which they qualify for.